

DATA PROTECTION NOTICE REGARDING INFORMATION REQUESTS ABOUT MEDICINE CIRCULATION

PHARMATHEN S.A. (hereafter, the "Company" or "us") is committed to complying with all applicable laws and good practices governing its operation while providing high quality services.

The protection of your personal data is a priority for us. This notice describes how we process your personal data in the context of information requests sent to the email address [**info@pharmathen.com**](mailto:info@pharmathen.com).

1. Which data categories do we process

When you send an information request to info@pharmathen.com, we may collect and process voluntarily provided personal data, such as:

- Full name
- Email address
- Contact phone number (if provided)
- Content of the request/question (which may include references to a specific pharmaceutical product)

We do not require the disclosure of health data; however, if you voluntarily provide such data, we commit to handling it with enhanced protection and confidentiality.

2. Why we process our data

We process your data solely for the following purposes:

- Handling information requests: To respond to your inquiry about the circulation or availability of specific pharmaceutical products.
- Communication: To contact you, if necessary, for clarifications regarding your request.
- Compliance with legal obligations: Where required by law or to demonstrate compliance with regulatory requirements.

3. Who has receives and processes your data

Your personal data is processed only by authorized employees of our Company responsible for managing information requests. We do not disclose your data to third parties, except when required by law or regulation.

4. For how long we retain your data

Your data is retained for up to 12 months from the date of responding to the request, unless a longer retention period is required by law or to support possible legal claims.

5. Your rights

Our company ensures your rights with respect to data processing and facilitates any exercise of such rights.

You have the right to request:

- Access to your personal data and information regarding which of your data we process, the purposes of processing, the recipients and the duration of processing.,
- The rectification of your personal data if it is inaccurate or incomplete,
- The deletion of your personal data or transmission to third parties, unless their processing is necessary for the exercise of the legal rights of the Company or of third parties, for the fulfillment of a legal obligation, for public interest reasons or for defending our legal rights before judicial or other Authorities,
- The restriction of the processing of your personal data, only for specific purposes,
- The portability of your data, namely, to receive the data you have provided in a structured, commonly used format, or ask us to send it to a third party designated by you,
- To withdraw your consent for the processing of your personal data at any time, when processing is based on consent.

If you have any request or question regarding this notice, you may contact us by email or written request using the contact details below. If you wish to exercise any of your rights, we recommend that you request the special "Data Subject Request Form" and submit it using our contact information

PHARMATHEN S.A

Email: dpo@pharmathen.com

Finally, if you believe that your data protection rights have been violated, you have the right to lodge a complaint with the Hellenic Data Protection Authority (www.dpa.gr). The present Notice updates and supersedes previous versions. We may change this Notice at any time. The “LAST UPDATED” section at the bottom of this page lists when this Notice was last revised. Any changes to this Notice will become effective when we make the revised Notice available on or through our website.

LAST REVISION: 26/06/2025